

Studyladder AI User Guide

Using AI safely and responsibly | 7 October 2026

This guide helps teachers, parents, schools and students use any Studyladder AI feature that is made available. Read it with the feature's instructions and privacy notice. Use AI suggestions with care and keep responsible adults involved in children's learning.

Understanding AI

AI uses supplied information to produce suggestions, feedback or other results. Its output depends on the task and how the feature is designed. It can misunderstand context, make mistakes or produce biased results. Read the feature's purpose, instructions and privacy notice before use.

Using AI effectively

Use the feature for its intended task. Provide clear, relevant information and check results against the task, learning needs and reliable sources. For school assessments, teachers review, edit or reject AI suggestions and approve feedback before using or releasing it to students.

Using AI safely and responsibly

Check that content is suitable for the child's age and circumstances. Avoid overreliance on AI suggestions. Follow school and account rules. Do not bypass safeguards, manipulate assessments or create harmful, abusive or misleading material. Use the available non-AI option when it is more appropriate.

Recognising bias and unfair results

Look for stereotypes, unfair assumptions and unequal treatment. Consider whether language, cultural background or learning differences have been misunderstood. Correct or reject unsuitable results, seek human review and report concerns. Identify AI assistance where it helps others understand how work was produced.

Protecting privacy and obtaining permission

Provide only information needed for the task. Remove unnecessary names, contact details, sensitive or confidential information. Check school authority and obtain any required parent or guardian consent before submitting another person's information. Review provider information, retention arrangements and available privacy controls.

Following laws and other obligations

Respect privacy, child-safety and copyright requirements, together with school or organisational policies. Submit only information or material you are authorised to use. Studyladder remains responsible for its own legal obligations. A teacher enabling a feature does not replace any required school or parental authorisation.

Reporting concerns and making choices

Report errors, unfair results or harmful content through [Studyladder Contact Us](#). Avoid unnecessary personal information in reports. For privacy concerns, access, correction, deletion or withdrawal of consent, email privacy@studyladder.com. For school-managed information, also contact the school. Use feature controls or contact us to decline future AI processing.

Read the [Studyladder Privacy Policy](#) for account responsibilities, retention, privacy rights and provider details.